CACH

Catawba Area Coalition for The Homeless

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If you are homeless or in danger of losing your home, call

866-892-9211

Available 24/7

United Way of York County

Join the community effort to end homelessness and help people in need in Rock Hill:

Donate   Partner

Learn   Volunteer

For resources and information, visit

sccach.org

OUR MISSION, VISON, AND CORE VALUE

Mission: To strengthen our homeless response system by fostering collaboration and delivering effective solutions that reduce the duration of time individuals and families experience homelessness in Chester, Lancaster, and York counties.

Vision: That homelessness be rare, brief, and non-recurring.

Core Value: Housing is a human right.

AGENDA

- Staff & Program Updates

- Finance & Grant Updates

- Continuum of Care Updates

- Agency Updates

- Understanding The Coordinated Entry Process

- HMIS Intake & VI-SPDAT Training

- What's Next?

OUTREACH UPDATES

CACH Community Referral Program - Referral Types

- Community Referrals: These referrals come through our online Community Referral Survey.

- Agency Referrals: These referrals come from local agencies looking for assistance for their client(s).

- Self Referrals: These referrals come directly from an individual or household who needs assistance. These typically come through our Facebook page or website.

- Outreach Team Engagement: These are individuals our internal team notices or makes direct contact with without a referral.

OUTREACH UPDATES

CACH Community Referral Program

- 10 referrals were made in the month of October.
- The Street Outreach Team followed up on all referrals.
  - Community Referral Updates
    - Self Referrals: 4
    - Agency Referrals: 3
    - Outreach Referral: 2
    - Community Referrals: 1

OUTREACH UPDATES

Engagement Updates

- 12 Total clients served (unduplicated)
- 6 Clients engaged in case management
- 2 New Encampment Identified
- 3 Encampments Closed
- 29 Referrals Made
- 8 Narcan/ Harm Reduction Kits Distributed

OUTREACH UPDATES

Engagement Updates

- As of August, we began conducting street outreach in Chester County.
- Starting this month, we will partner with the Clover Area Assistance Center (CAAC) to conduct regular outreach in Clover and other parts of Western York County.
- Last month, we began monthly visits to Moss Justice to engage with inmates and provide education on navigating the homeless response system.
- We have created a Pocket Guide for Lancaster and Chester counties. They are available on our website at www.sccach.org/resource-guide.

OUTREACH UPDATES

Street Outreach Engagement Schedule

- Weekly Outreach:
    - Rock Hill Area
    - Clover/ York Area
- Monthly Outreach:
    - Fort Mill/Tega Cay Area
    - Chester County
    - Lancaster County

OUTREACH UPDATES

Community Referral Survey

- To access the survey, go to our website (www.sccach.org) and select "Community Referral " (located under the "Resources" page).
- Full URL: www.sccach.org/community-referral

OUTREACH UPDATES

The Burrell Foundation

- The Burrell Foundation is no longer accepting assistance requests. The Foundation is restructuring and is working to narrow its focus and define its mission, vision, and values.

CAREnow

- CAREnow no longer has funding available and is not accepting assistance requests at this time.

OUTREACH UPDATES

Bethel Night Shelter - Warming Season

- Bethel Shelters will begin its Warming Season on **November 10th**. During this season Bethel Shelter will be operating its overflow shelters to ensure men experiencing homelessness in our region have access to nightly shelter during the winter months.

OUTREACH UPDATES

LACH Warming Center
- The Lancaster Area Coalition for The Homeless (LACH) will open its Warming Center later this year. The LACH Warming & Severe Weather Center is a short-term emergency shelter designed to provide a safe place to sleep, meals, and basic hygiene items in a clean environment on cold winter nights. The Center will open on nights where the temperature drops below 40 degrees or the weather is otherwise unsafe for individuals who are unhoused or unsheltered.
- For questions, please email Emily Price at lachhouse@uwaylcsc.org.

RAPID REHOUSING UPDATES

CACH Rapid ReHousing Program Stats

- So far, 29 clients have completed onboarding and qualify for our Rapid ReHousing Program.
- As of this week, 14 clients have transitioned into housing. Our goal is to transition another 7 clients into housing in the month of November.

OPERATIONS UPDATES

Point-In-Time (PIT) Count: January 2025

- The official date of the PIT Count is Wednesday, January 22nd.
- In York County, we will conduct the count from Wednesday, January 22nd through Saturday, January 25th.
- Volunteer recruitment will begin in late November.

OPERATIONS UPDATES

Motivational Coaching Training

- In partnership with the United Way of York County, Professor Sarah Titman will provide Motivational Coaching Training for case managers in our region.
- The training will be offered on Monday, November 25th from 9 AM to 11 AM (location TBD).
- To sign up, please click here or scan the QR Code below.

HUNGER & HOMELESSNESS
Awareness Week

The Catawba Area Coalition for The Homeless (CACH) invites you to join us this November for a week dedicated to raising awareness about hunger and homelessness in our community.

Date: **November 17th - 23rd**

Scan the QR code below to support our mission to make homelessness rare, brief, and non-recurring.

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HUNGER & HOMELESSNESS AWARENESS WEEK

Sunday, November 17th

- Rock Hill Candlelight Vigil
  - Location: Old Town Amphitheater - 144 E Black St, Rock Hill, SC
  - Time: 5:30 PM
- York Candlelight Prayer Vigil
  - Location: York City Hall - 10 N Roosevelt St, York, SC
  - Time: 5:30 PM

HUNGER & HOMELESSNESS AWARENESS WEEK

Monday, November 18th

- LACH - "Homeless Voices: Beyond the Streets" Exhibit in Lancaster
  - Location: Lancaster Bowling Center - 1352 Reece Rd, Lancaster, SC
  - Time: 5 PM – 7 PM
- Bright Light Baptist Church - Community Meal Delivery

HUNGER & HOMELESSNESS AWARENESS WEEK

Tuesday, November 19th

- LACH – "Homeless Voices: Beyond the Streets" Exhibit in Lancaster
  - Location: Lancaster Bowling Center – 1352 Reece Rd, Lancaster, SC
  - Time: 5 PM – 7 PM
- United Way of Lancaster County – Poverty Simulator
  - Location: Lancaster County Library – 313 S White St, Lancaster, SC
  - Time: 10 AM **and** 1:30 PM

HUNGER & HOMELESSNESS AWARENESS WEEK

Wednesday, November 20th

- Tender Hearts Luncheon
  - Location: 145 Blackburn St, York, SC
  - Time: 12 PM
  - *Note: You must RSVP to attend this event. For more information please email Paje Surratt at _pr@tenderheartssc.org_.*
- United Way of Lancaster County - Youth Poverty Simulator
  - Location: Lancaster County Council of Chambers - 101 North Main Street, Lancaster, SC
  - Time: 5:30 PM
- Lancaster Candlelight Vigil
  - Location: Lancaster Historic Courthouse - 100 North Main Street, Lancaster, SC
  - Time: 8 PM

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HUNGER & HOMELESSNESS AWARENESS WEEK

Thursday, November 21st

- LACH - "Homeless Voices: Beyond the Streets" Exhibit in Kershaw
  - Location: Kershaw First Baptist Church - 210 N Matson St, Kershaw, SC
  - Time: 5 PM – 7 PM
- Southern Dish 101 - Free Community Thanksgiving
  - Location: 226 S. Main Street, Lancaster, SC
  - Time: 11 AM – 2 PM, 3 PM – 5 PM, **AND** 6 PM – 8 PM
- Habitat for Humanity of York County & CACH - Thanksgiving Box Packing

HUNGER & HOMELESSNESS AWARENESS WEEK

Friday, November 22nd

- KARE - Kershaw Community Lunch & Give-Away
  - Location: Kershaw Second Baptist Church - 7737 Kershaw Camden Highway, Kershaw, SC
  - Time: 12 PM - 2 PM
- Habitat for Humanity of York County & CACH - Thanksgiving Box Distribution

HUNGER & HOMELESSNESS AWARENESS WEEK

Saturday, November 23rd

- LACH - "Homeless Voices: Beyond the Streets" Exhibit in Indian Land
  - Location: 8286 Charlotte Highway, Indian Land, SC
  - Time: 1 PM - 3 PM

HUNGER & HOMELESSNESS AWARENESS WEEK

2024 Hunger & Homelessness Awareness Week - Thanksgiving Boxes

Client Registration
(max of 5 per agency)

Donation Sign-Up

OPERATIONS UPDATES

CACH Grievance Policy

- We have added our Grievance Policy to our <u>website</u>. You can locate it by scrolling to the bottom of any page on our site and clicking on "Grievance Policy."

FINANCE & GRANT UPDATES

2024 Continuum of Care Competition

- Our 2024 Continuum of Care Project Application was ranked and submitted with MACH's Consolidated Application.
- Proposed Project: Rapid ReHousing
- Total HUD Request: $296,070
- Proposed Sub-Grantees:
  - Bethel Shelters
  - Family Promise of York County
  - The Life House Women's Shelter
  - The United Way of Lancaster County

CONTINUUM OF CARE UPDATES

Socks

- If your agency serves people experiencing homelessness, MACH has provided socks at today's meeting for you to take and distribute to your clients.

Consolidated Application

- The 2024 HUD Consolidated Application and Approved Priority Listing was submitted by the 10/30/24 deadline. Best wishes for successful funding for all projects!

CONTINUUM OF CARE UPDATES

Staffing Updates

- Erin Epperson will assume the role of HMIS Data Analyst. In this role, Erin will oversee the federally required HMIS reports, PIT Count report, data analysis, and management of data requests.

- Brandi Ross will assume the role of Director of Continuum of Care. In this role, Brandi will support MACH's Board in its work to enhance collaboration among homeless serving providers, implementation of the Coordinated Entry System, and overall compliance with HUD guidelines to support our community goals of reducing and ending homelessness.

CONTINUUM OF CARE UPDATES

Staffing Updates

- MACH will be hiring for Brandi's old role, HMIS Program Coordinator along with two new positions CES Coordinator and Compliance Officer. We are excited to be able to better support our MACH communities with these new positions.

CONTINUUM OF CARE UPDATES

Board Updates

- MACH has asked us to nominate individuals from Chester, Lancaster, and York County to serve on their board. If this is something you are interested in, please email Melissa Carlyle at melissa.carlyle@sccach.org.

CONTINUUM OF CARE UPDATES

Upcoming Events

- Prayer Breakfast: You are invited to MACH's Annual Hunger and Homeless Awareness Prayer Breakfast. MACH will begin serving a full breakfast promptly at 10:00 AM. To RSVP to this free event, click here.
  - Location: 316 Senate Street, Columbia, SC 29201
  - Time: Thursday, November 21st from 10 AM to 11 AM
- Annual Membership Meeting: Mark your calendar for MACH's Annual Membership meeting.
  - Location: 1818 Blanding Street in Columbia (a virtual link will also be provided)
  - Time: Friday, December 13th at 10 AM

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CONTINUUM OF CARE UPDATES

MACH Membership

- MACH Membership renews in January.

AGENCY UPDATES

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FREEDOM TEMPLE MINISTRIES

Freedom & Friends Giving Event

- When: Saturday, November 23rd from 10 AM - 1 PM

- Where: The Freedom Center - 215 E Main Street, Rock Hill, SC 29730

- What: Thanksgiving food bags, coats, jackets, hoodies, cold weather essentials, and more!

NO SAD STORY MINISTRY

World Aids Day Luncheon & Service

- When: Sunday, December 1st at 3 PM
- Where: Sanctuary of Life Outreach Church
  1071 Finley RD. Rock Hill, SC 29730
- Who: For more information, please contact
  Valerie Watkins at valerie@mynssm.org.

CHESTER COUNTY SHERIFF'S OFFICE

Tall Cop Says Stop Event
- When: Tuesday, December 10th from 8:30 AM - 11:30 AM
- Where: Gateway Conference Center - 3200 Commerce Drive, Suite C Richburg, SC
- Who: For more information, please contact April Spruell at aspruell@chesterso.com.

THE HAVEN MEN'S SHELTER

Veterans Super Bowl Fundraiser

- When: Sunday, February 9th from 5:30 PM - 11 PM

- Who: For more information, please contact Nancy Landerman at Nancy.haven.comporium.net.

SUPERBOWL PARTY FUNDRAISER
SUNDAY, FEBRUARY 9TH 2025
SAVE THE DATE

TEAM A VS TEAM B

ALL YOU CAN EAT & DRINK, WATCH FOOTBALL AND HAVE A GREAT TIME

MAGNOLIA ROOM 4017 LAUREL CREEK ROCK HILL, SC 29730

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THE HAVEN MEN'S SHELTER

Veterans Funding

- The Haven Men's Shelter has funding to serve veterans who need housing assistance. Please contact Nancy Landerman at nancy.haven@comporium.net for more information.

OAKLAND BAPTIST MINISTRY CENTER

Oakland Baptist Ministry Center
- The Oakland Baptist Ministry Center is open again!
- Where: 1021 Charlotte Ave, Rock Hill, SC 29732
- When: Wednesday and Saturday from 9 AM to 11:30 AM

Need clothing in great condition? At no cost to you! Come see us at OAKLAND BAPTIST MINISTRY CENTER at 1021 CHARLOTTE AVE. next to Bridal and Formal Gallery. Open Wed. and Sat. mornings 9:00 to 11:30
Clients may come once every 3 months for clothing, shoes, middle-school uniforms, book bags, toys, and housewares. Some form of ID is required.

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SC THRIVE

Thrive Hub

- Thrive Hub, developed by SC Thrive and powered by Good Grid, is a HIPAA-compliant platform designed to enhance operations and client outcomes. Partner agencies can screen clients for benefit eligibility, complete multiple applications with one assessment, take case management notes, and address specific social determinants of health. The platform also enables tracking of client progress, access to local resources, closed-loop referrals, care plans, calendar planning, and virtual meetings.

- For more information, please email Megan Mollenhauer at mmollenhauer@scthrive.org.
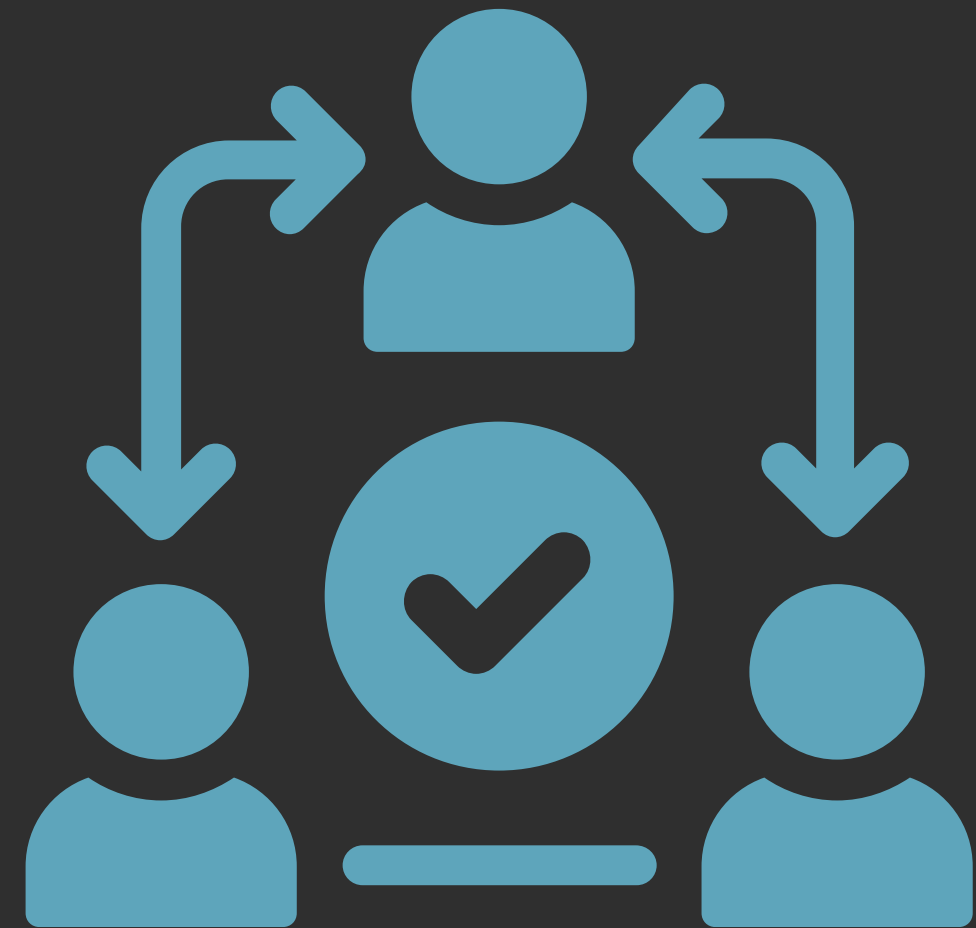
THE HOMELESS RESPONSE SYSTEM

A coordinated and structured system that offers a range of housing and support services, serving individuals and families at different stages of homelessness or housing instability.

A CoC aims to provide tailored solutions that address the diverse needs of individuals experiencing homelessness, guiding them toward stable and sustainable housing while offering the necessary supportive services to help them regain independence and self-sufficiency.

THE HOMELESS RESPONSE SYSTEM
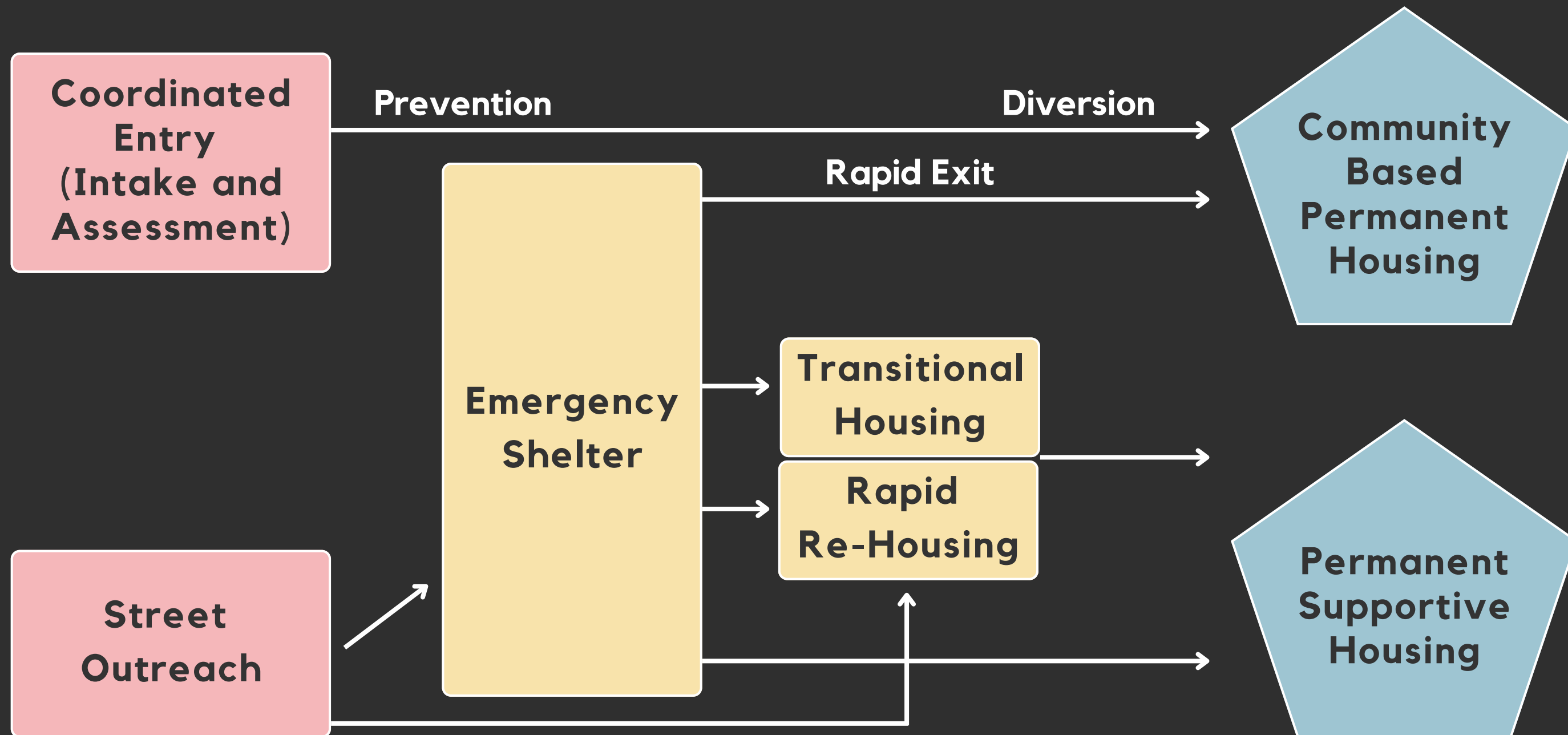
THE COORDINATED ENTRY SYSTEM

The Coordinated Entry System (CES) is a system designed to serve persons that are experiencing literal homelessness, as defined by HUD, or under imminent risk of homelessness and are seeking or would benefit from homeless resources or services.

Coordinated Entry is a process that connects individuals and families to housing and support services that best meet their needs. Through Coordinated Entry, local service providers ensure resources are allocated fairly and efficiently. Coordinated Entry uses standardized assessments to match people to available housing programs based on factors like health conditions, vulnerability, and duration of homelessness.

LITERAL HOMELESSNESS

To meet the Department of Housing and Urban Development (HUD) definition of literal homelessness, individuals or families must lack a fixed, regular, and adequate nighttime residence.

This includes those who are living in a place not meant for human habitation, in emergency shelter, in transitional housing, or are exiting an institution where they temporarily resided.

IMMINENT RISK OF HOMELESSNESS

HUD's definition of "Imminent Risk of Homelessness" includes individuals and families who are losing their primary nighttime residence, which may include a motel or hotel or a doubled-up situation, within 14 days and lack resources or support networks to remain in housing.

Individuals who are at imminent risk of homelessness are not eligible for Rapid ReHousing and Permanent Supportive Housing programs.

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THE COORDINATED ENTRY PROCESS

Coordinated Entry is an established system-wide process that uses the Homeless Management Information System (HMIS) to quickly and equitably coordinate in a four-step process:

1. Diversion
2. Assessment
3. Referral
4. Evaluation/Prioritization

DIVERSION

STEP 1: DIVERSION

Diversion is a strategy that prevents homelessness for people seeking shelter by helping them identify immediate alternate housing arrangements and connecting them with resources if needed. During the diversion step, it is common to ask the following questions:

- Where did you sleep last night? Is this somewhere where you could safely stay again?
- Do you have other housing options for the next few days or weeks?
- What issues exist with you remaining in your current housing situation? Can these issues be resolved with financial assistance, case management, etc.?

STEP 2: ASSESSMENT

During assessment, an intake specialist will assess the client for shelter and other emergency needs and barriers. During this step, the intake specialist will...

- See if the client is already in HMIS.
- Complete the HMIS Intake Form, a Vulnerability Assessment (VI-SPDAT), and any additional screenings or paperwork their agency requires at intake.
- Create or update the client's CES Entry in HMIS using the completed assessments.

STEP 2: ASSESSMENT

What is HMIS? The Homeless Management Information System (HMIS) is a secure database used by service providers to collect information on services provided to individuals and families experiencing homelessness. HMIS helps organizations understand the needs of people experiencing homelessness and coordinates services across multiple agencies. This information improves program effectiveness and guides funding decisions for housing and support services.

STEP 2: ASSESSMENT

What is the VI-SPDAT? The VI-SPDAT (Vulnerability Index — Service Prioritization Decision Assistance Tool) is an assessment used to understand an individual's or family's level of need for housing and services. It helps service providers evaluate vulnerability factors like health conditions, length of time homeless, and risk of harm. The VI-SPDAT guides service providers as they work to connect individuals and families with housing and support services that best meet their needs.

REFERRAL

STEP 3: REFERRAL

During the referral step, the Intake Specialist or Case Manager will make referrals based on client's needs. To do this, they will…

- Utilize known resources, resource guides, Unite Us, and 211 to help identify agencies that may be able to assist their clients.
- Contact other agencies on behalf of their client, providing a "warm handoff."

EVALUATION & PRIORITIZATION

STEP 4: EVALUATION & PRIORITIZATION

During the evaluation and prioritization step, the Intake Specialist/Case Manager enters their client's completed Vulnerability Assessment (VI-SPDAT) into HMIS. At the first of every month, all HMIS clients with an updated VI-SPDAT are prioritized and added to that month's Prioritization List.

When funding and resources are available for Permanent Supportive Housing and/or Rapid ReHousing projects, program participants are pulled from the Prioritization List.

STEP 4: EVALUATION & PRIORITIZATION

There are three scoring ranges clients fall into on the Prioritization List. This is based on each client's level of vulnerability (determined using the VI-SPDAT), which determines what housing intervention each client qualifies for.

STEP 4: EVALUATION & PRIORITIZATION

Per HUD's Guidelines, the following scoring ranges, and their recommended housing intervention, are as follows:

- No Intervention Recommended (Score of 0-3)
  - *Note: Because CACH is currently utilizing South Carolina Opioid Recovery Funds (SCORF) for its Rapid ReHousing Program, it is serving clients who fall in this range.*
- Rapid ReHousing (Score of 4-7)
- Permanent Supportive Housing (Score of 8+)

PARTICIPANT IDENTIFICATION

If it is determined that a client qualifies for a Rapid ReHousing or Permanent Supporting Housing program, the client will be contacted directly by a case manager.

PARTICIPANT IDENTIFICATION

It is important to remember the following:

- Those experiencing homelessness can only qualify for HUD-funded programs like Rapid ReHousing and Permanent Supportive Housing if they are in HMIS and on the Prioritization List.

- Being on the Prioritization List does not guarantee that a client will qualify for or be entered into a housing program.

- Individuals and families cannot be referred directly to a Rapid ReHousing or Permanent Supportive Housing Program.

- It is crucial that clients' contact information is up-to-date in HMIS so that a case manager can contact them if they qualify for a housing program.

HOW YOU CAN HELP

To ensure all individuals and families experiencing homelessness have the opportunity to be served through programs like Rapid ReHousing or Permanent Supportive Housing you can...

GIVE HELP - MAKE A REFERRAL

Refer individuals and families experiencing homelessness to an agency that utilizes HMIS **AND** participate in Coordinated Entry to ensure they are added to the Prioritization List:

- Bethel Shelters
- Family Promise of York County
- The Catawba Area Coalition for The Homeless (CACH)
- The Haven Men's Shelter
- The Housing Development Corporation of Rock Hill (HDC)
- The Life House Women's Shelter
- One80 Place
- Pathways Community Center
- United Way of Lancaster County

GIVE HELP - MAKE A REFERRAL

For individuals and families who are interested in being served through Rapid ReHousing or Permanent Supportive Housing, please refer them to one of the below agencies so they can complete the necessary assessments:

- Pathways Community Center or CACH (individuals)
- Family Promise of York County (families)

GIVE HELP - BE A SUPPORTER

Support housing programs to ensure more housing opportunities for individuals and families experiencing homelessness in our region. You can support these programs in the following ways:

- Before throwing away your old household supplies and furniture, email us at info@sccach.org to see if there is a need for these items.
- Make a financial contribution to help support programmatic costs (i.e. rental assistance, utility deposits, program staff).
- Be an advocate for increased funding, resources, and community support for evidenced-based, long-term solutions to homelessness that prioritize housing.

GIVE HELP - BE INFORMED

Misconceptions surrounding affordable housing and homelessness often act as a barrier to the viability and sustainability of homeless services and housing programs. These misunderstandings can lead to reduced community support, policy resistance, and challenges in securing essential resources. By continuing to educate ourselves and those around us, we can dismantle these harmful narratives, foster empathy, and build momentum toward effective solutions.

Together, we can.

GIVE HELP - VOLUNTEER

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HMIS agencies such as Bethel Shelters utilize volunteers to ensure their clients are entered into HMIS and have an updated VI-SPDAT. Volunteers are especially vital during the warming season when more clients utilize and have access to emergency shelter.

NOW, LET'S REVIEW THE INTAKE FORMS.

INTAKE TRAINING:

Initial/Basic Intake Form: This form collects basic data that includes but is not limited to:

- DOB
- Race/Ethnicity
- Veteran Status (if applicable)
- What brought the client to the shelter/agency
- Disabling Conditions

To access MACH's Sample Client Intake Form, <u>click here</u>.

INTAKE TRAINING:

VI-SPDAT (Vulnerability Index- Service Prioritization Decision Assistance Tool):
This assessment collects information that is relevant for HUD when there is funding for housing programs and gauges the client's level of vulnerability.

To view the VI-SPDAT, click here.

INTAKE TRAINING:

Intake Form	VI-SPDAT
Information collected through this form helps us build/update the client's record in HMIS and supports/informs case management.	Information collected through this form helps us understand the client's level of need and determine which housing intervention may be best for them.
Information collected through this form is used to complete the client's VI-SPDAT.	Must be completed and updated every 90 days to ensure the client remains on the Prioritization List.

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WHAT'S NEXT

- Our next meeting is **Thursday, December 5th, at 11:30 AM.**
  - Meeting Topic: CACH's New Strategic Plan
  - Location: Pathways Community Center (a hybrid option will be available for those who cannot attend the meeting in person).

CONTACT US

Have questions? Email our staff!

For all general inquiries, email info@sccach.org.

Melissa Carlyle, Executive Director -
melissa.carlyle@sccach.org

Chasy Hunter, Outreach Coordinator -
chasy.hunter@sccach.org

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