



Catawba Area Coalition for The Homeless

<u>AGENDA</u>



- Staff & Program Updates
- Finance & Grant Updates
- Continuum of Care Updates
- How CACH Works to Address Homelessness
- Celebrating our Accomplishments
- CACH's New Strategic Plan
- 2025 CACH Meeting & Events Calendar
- Agency Updates
- What's Next?



CACH Community Referral Program - Referral Types

- Community Referrals: These referrals come through our online Community Referral Survey.
- Agency Referrals: These referrals come from local agencies looking for assistance for their client(s).
- Self Referrals: These referrals come directly from an individual or household who needs assistance. These typically come through our Facebook page or website.
- Outreach Team Engagement: These are individuals our internal team notices or makes direct contact with without a referral.



CACH Community Referral Program

- 35 referrals were made to CACH and followed up on in the month of November.
 - Self Referrals: 6
 - Agency Referrals: 10
 - Outreach Referrals: 17
 - Community Referrals: 2



CACH Catawba - Area - Coalition - For The Homeles

Engagement Updates

- 17 Total Cients Served (unduplicated)
- 17 Clients Engaged in Case Management
- 3 New Encampment Identified
- 5 Encampments Closed
- 32 Referrals Made
- 12 Individuals Received Essential Items
- 8 Narcan/ Harm Reduction Kits Distributed



Engagement Updates

- We will be at the Clover Area Assistance Center (CAAC) 1-2 times a month to conduct outreach in Clover and other parts of Western York County.
- We conduct monthly visits to Moss Justice to engage with inmates and provide education on navigating the homeless response system.



CACH Catawba - Area - Coalition - For The Homeles

Street Outreach Engagement Schedule

- Weekly Outreach:
 - Rock Hill Area
 - Clover/ York Area
- Monthly Outreach:
 - Fort Mill/Tega Cay Area
 - Chester County
 - Lancaster County



Community Referral Survey

- To access the survey, go to our website (<u>www.sccach.org</u>) and select "Community Referral" (located under the "Resources" page).
- Full URL: <u>www.sccach.org/community-referral</u>





The Burrell Foundation

• The Burrell Foundation is no longer accepting assistance requests. The Foundation is restructuring and is working to narrow its focus and define its mission, vision, and values.

CAREnow

• CAREnow no longer has funding available and is not accepting assistance requests at this time.



Bethel Night Shelter - Warming Season

• Bethel Shelters began its Warming Season on **November 10th**. During this season Bethel Shelter will be operating its overflow shelters to ensure men experiencing homelessness in our region have access to nightly shelter during the winter months.



LACH Warming Center

- The Lancaster Area Coalition for The Homeless (LACH) has opened its Warming Center, as of last night (12/4)
- The LACH Warming & Severe Weather Center is a short-term emergency shelter designed to provide a safe place to sleep, meals, and basic hygiene items in a clean environment on cold winter nights. The Center will open on nights where the temperature drops below 40 degrees or the weather is otherwise unsafe for individuals who are unhoused or unsheltered.
- For questions, please email Emily Price at lachhouse@uwaylcsc.org.



RAPID REHOUSING UPDATES

CACH Rapid ReHousing Program Stats

- Since starting our program in September...
 - o <u>65</u> clients have been contacted for onboarding.
 - o 33 clients completed onboarding and qualified for the program.
 - **22** clients received application assistance and applied for housing.
 - 15 clients transitioned into permanent housing.
- Our goal is to transition another **7** clients into housing by the end of the month.



RAPID REHOUSING UPDATES

Rapid ReHousing Furniture Needs

- To see the current list of furniture needs for Rapid ReHousing clients, please <u>click</u> here or scan the QR Code.
- If you have furniture you would like to donate or if you would like to volunteer to help us move furniture, please contact Danielle Sanders at danielle.sanders@cityofrockhill.com.





OPERATIONS UPDATES

Point-In-Time (PIT) Count: January 2025

- We will utilize volunteers on **Wednesday**, **January 22nd** and **Thursday**, **January 23rd** (weather make-up day on Friday, January 24th).
- All volunteers are required to complete one of the following training options:
 - In-Person Training: Thursday, January 2nd, at 11:30 AM at Pathways
 Community Center
 - Virtual Training: Monday, January 6th, at 6 PM via Zoom
 - Recorded Training: Available for those unable to attend the in-person or virtual sessions



OPERATIONS UPDATES

Point-In-Time (PIT) Count: January 2025

• To sign up to volunteer for the 2025 PIT Count, click here or scan the QR Code.





FINANCE & GRANT UPDATES

No finance or grant updates this month.



CONTINUUM OF CARE UPDATES

Upcoming Events

- MACH's Annual Membership Meeting
 - Date: Friday, December 13th at 10 AM
 - Location: 1818 Blanding Street Columbia, SC (a virtual link will also be provided)
- Homeless Persons Memorial
 - Date: Friday, December 21st at 10 AM
 - Location: Richland Library Main 1431 Assembly St, Columbia, SC



CONTINUUM OF CARE UPDATES

MACH Membership

• MACH Membership renews in January.

MACH Mailing List

• If you are a member of MACH, but are not currently on their mailing list, please email Brandi Ross at bross@uway.org to be added.

CACH'S ROLE IN ADDRESSING HOMELESSNESS





OUR MISSION, VISON, AND CORE VALUE

Mission: To strengthen our homeless response system by fostering collaboration and delivering effective solutions that reduce the duration of time individuals and families experience homelessness in Chester, Lancaster, and York counties.

Vision: That homelessness be rare, brief, and non-recurring.

Core Value: Housing is a human right.



OUR TEAM

Staff

- Executive Director: Melissa Carlyle
- Outreach Coordinator: Chasy Hunter

Board of Directors - Officers

- Board Chair: Carol Harvey, City of Rock Hill
- Board Vice-Chair: Leslie Starnes, Family Promise of York County
- Board Secretary: Alex Greenawalt, Pathways Community Center
- Board Treasurer: Danielle Sanders, The Housing Development Corporation





Board of Directors - Members-At-Large

- Bronte Annelli, SC Legal Services
- Kristen Easler, The Life House Women's Shelter
- Mohit Gupta, SouthState Bank
- Emily Price, United Way of Lancaster County
- Corinne Sferrazza, The Housing Development Corporation
- April Spruell, Chester County Sheriff's Department



UNDERSTANDING CACH'S WORK

CACH's Role in Addressing Homelessness: CACH works on two interconnected fronts to address homelessness in Chester, Lancaster, and York Counties.

- 1. System Improvement (Operations)
- 2. System Access (Outreach)



UNDERSTANDING CACH'S WORK

System Improvement (Operations): This side of CACH's work focuses on enhancing the overall homeless response system by:

- Advocating for increased funding and resources to the region.
- Improving communication and collaboration across sectors and among service providers to maximize efficiency and prevent service duplication.
- Educating the community about homelessness and available resources.
- Implementing evidence-based solutions to reduce the time individuals experience homelessness.



UNDERSTANDING CACH'S WORK

System Access (Outreach): This side of CACH's work focuses on helping individuals and families connect to the homeless response system by:

- Assisting unsheltered individuals and families with case management and assessments to identify their needs and connect them to resources and services.
- Distributing resource guides so individuals know what resources are availiable and how to access them.
- Providing referrals to partner agencies for needed services.
- Helping individuals navigate the homeless response system to ensure they can access vital services, shelter, and housing.



CACH DOES...

(1) Provide case management and assessments for individuals who are experiencing homelessness <u>and</u> are unsheltered or cannot access these services elsewhere.



CACH DOES...

(2) Offer referrals to partner agencies for needed services.



CACH DOES...

(3) Distribute resource guides for quick reference, with Chester, Lancaster, and York-specific guides available on our website.



CACH DOES NOT...

- (1) Provide case management services to individuals who are in a shelter program, transitional housing program, or who are not currently experiencing homelessness.
 - Note: If someone is at risk of losing their housing, we will refer them to available services and resources. Offer referrals to partner agencies for needed services.



CACH DOES NOT...

- (2) Provide emergency shelter or hotel/motel vouchers.
 - Note: Please refer families to Family Promise, males to Bethel Shelters, and females to The Life House Women's Shelter (The Cottage) if they are in need of emergency shelter. Be sure to check shelter bed availability before referring.



CACH DOES NOT...

- (3) Provide homeless prevention services (i.e. rental assistance for individuals and families who are at risk of losing their home).
 - Note: At this time, Carolina Community Actions is the only agency with rental assistance funding for individuals who are not actively experiencing homelessness.

CELEBRATING OUR ACCOMPLISHMENTS





Winter Highlight: Increasing Understanding of Homelessness

- We conducted the Point-in-Time (PIT) Count for York County and provided tools and resources to assist Chester and Lancaster counties with their counts.
- We mobilized over 100 volunteers across the region.
- We identified over 300 individuals experiencing homelessness and housing instability in our community.
- We collected, analyzed, and shared data with coalition members, stakeholders, and the broader community to increase awareness and understanding of homelessness in our region.



Spring Highlight: Creating a Stronger Coalition

- We hosted and facilitated in-depth training sessions on Housing First, Coordinated Entry, and the Homeless Response System.
- We educated coalition members and stakeholders on grant opportunities to bring more funding resources to our region.
- We held one-on-one meetings and focus groups to increase collaboration across sectors, engaging with service providers, journalists, elected officials, law enforcement, faith-based leaders, businesses, students, and community members.



Summer Highlight: Addressing Gaps in Our Homeless Response System

- Based on community feedback, research projects, and data-collection efforts, we identified permanent housing as a critical gap in our homeless response system.
- We explored permanent housing programs and funding opportunities to design an evidence-based and sustainable program model.
- We launched a new Rapid ReHousing program to quickly transition individuals and families into permanent housing.
- We developed case manager training modules and established key partnerships to ensure the success of the Rapid ReHousing program.



Fall Highlight: Investing in Long-Term Solutions to Homelessness

- Within two months of launching our Rapid ReHousing Program, 14 clients transitioned into permanent housing.
- We strengthened community partnerships and landlord engagement to increase housing opportunities and support our clients on their path to self-sufficiency.
- We completed our Continuum of Care Project Application, outranking all other new project applications in MACH's service area to bring more funding and resources to our region and expand our Rapid ReHousing program to Lancaster County.



CACH BY THE NUMBERS

We have allocated more than \$450,000 to assist individuals and families in their transition from homelessness to permanent housing.

We have <u>sub-granted</u> over <u>\$500,000</u> to partner organizations to expand their capacity for delivering essential shelter, housing, and supportive services.

We have created a <u>network</u> of more than <u>350</u> coalition members, supporters, and stakeholders who receive crucial updates and information, fueling our shared efforts to address homelessness.

CACH'S NEW STRATEGIC PLAN





OUR NEW STRATEGIC PLAN

Our new 3-year Strategic Plan provides a clear roadmap for how we will work towards our mission to strengthen the homeless response system in Chester, Lancaster, and York counties. By fostering collaboration across community partners and stakeholders, we aim to deliver effective, long-term solutions that reduce the duration of time individuals and families experience homelessness.



CATAWBA AREA COALITION FOR THE HOMELESS

STRATEGIC PLAN

2025-2027

CONTACT INFORMATION

info@sccach.org (839)-235-8912 www.sccach.org P.O. Box 11706 Rock Hill. SC 29730

OUR FOCUS AREAS

CACH
Catawba - Area - Coalition - For The Homeless

- (1) Promote Equity & Social Justice
- (2) Cultivate Relationships
- (3) Optimize Coordinated Entry
- (4) Strengthen our Response



EQUITY & SOCIAL JUSTICE

Promote Equity & Social Justice: We are dedicated to addressing systemic inequities that contribute to homelessness. By promoting equity and social justice, we aim to create inclusive policies and practices that ensure all individuals have equal access to housing and support services.





EQUITY & SOCIAL JUSTICE

Key Action Items:

- Collect and analyze demographic data on homelessness to identify disparities and inform strategies that address inequities in housing access.
- Provide Diversity, Equity, and Inclusion (DEI) training for staff, partners, and community members, building understanding and capacity to address systemic issues in homelessness.
- Advocate for systemic change in housing policies and practices, collaborating with community organizations to reduce barriers to housing for marginalized communities.



CULTIVATE RELATIONSHIPS

Cultivate Relationships: We prioritize building strong, collaborative relationships with community partners, local agencies, and stakeholders. By nurturing these connections, we can share resources, enhance service delivery, and foster a unified approach to addressing homelessness in our region.





CULTIVATE RELATIONSHIPS

Key Action Items:

- Offer practical trainings to coalition members to enhance their capacity to serve and stay informed about funding opportunities and application processes.
- Build intentional partnerships in Chester and Lancaster counties to strengthen local efforts and increase geographic diversity within our Board of Directors for broader representation.
- Advocate for policies that reduce the burden on service providers and educate funders on critical gaps in nonprofit funding, particularly for staffing and operational costs, ensuring long-term sustainability.



COORDINATED ENTRY

Optimize Coordinated Entry: We are focused on optimizing our coordinated entry system to strengthen collaboration between homeless agencies, service providers, and stakeholders. This unified approach enables quicker, more effective connections to housing and services, ensuring that individuals and families receive timely and equitable support.





COORDINATED ENTRY

Key Action Items:

- Provide training on coordinated entry processes to frontline staff and community partners, promoting a consistent and transparent approach to addressing homelessness.
- Strengthen partnerships between service providers, local agencies, and community organizations to ensure full participation in the coordinated entry system and include individuals with lived experience in decision-making.
- Advocate for policies and secure funding to support a well-functioning coordinated entry system, ensuring it meets the needs of vulnerable populations such as youth, individuals with disabilities, and older adults.



STRENGTHEN OUR RESPONSE

Strengthen our Response: We are committed to enhancing our local homeless response system to provide timely and effective support for those in need. By improving coordination among service providers, increasing access to resources, and implementing innovative solutions, we strive to reduce the duration of homelessness and help individuals and families achieve lasting stability.





STRENGTHEN OUR RESPONSE

Key Action Items:

- Identify service gaps and implement evidence-based programs to improve the homeless response system, focusing on tailored strategies and reducing unsheltered homelessness.
- Educate stakeholders on the Housing First model and ensure homeless assistance programs are open, inclusive, and transparent to help participants understand their housing options and pathways.
- Advocate for the creation and expansion of affordable housing, rapid rehousing, and permanent supportive housing, while promoting participant choice in selecting housing and services that best meet their needs.



2025-2027 STRATEGIC PLAN

To read the full Strategic Plan, <u>click here</u> or scan the QR Code.

A survey will be sent out with the meeting minutes where you can give us feedback on the new plan and highlight what excites you most.



2025 COALITION MEETING & EVENTS SCHEDULE





PUTTING THE PLAN INTO ACTION

Our 2025 meetings and events calendar is designed to support the implementation of key action items from our new strategic plan. Through monthly meetings and coalition events, we will focus on fostering collaboration, education, and action around our strategic priorities. These events will provide valuable opportunities to engage with our partners, enhance our collective capacity, and track our progress towards reducing homelessness in Chester, Lancaster, and York counties.





 Point-In-Time (PIT) Count Volunteer & Service Provider Training: Prepare for the annual PIT Count with a session on volunteer roles, data collection, and service provider support.

Coalition Event:

• 2025 Point-In-Time (PIT) Count: Join us for this critical data collection event to help us better understand homelessness in our region.













• 2025 PIT Count Data Presentation: Review findings, trends, and opportunities from the PIT Count to address homelessness.

Coalition Event:

• HMIS Provider Training: In-person training for HMIS users focused on data accuracy, compliance, and troubleshooting.













• **HOPWA Training**: Learn about the HOPWA program, eligibility, and connecting individuals to housing and support.

Coalition Event:

• CACH After Hours: Connect, Collaborate, & Celebrate: Network with coalition members and advocates while celebrating community progress.











• **Grants Training:** Discover best practices for identifying, writing, and managing grants to fund your programs.

Coalition Event:

 Coalition Fundraiser: Support CACH's mission and its partners through this community-driven weeklong fundraising event.









• Continuum of Care Application Prep: Get guidance on crafting competitive CoC grant applications to support housing initiatives.

Coalition Event:

• HMIS Provider Training: In-person training for HMIS users focused on data accuracy, compliance, and troubleshooting.









• Coordinated Entry Updates & Training: Refresh your knowledge and learn new updates to better connect clients and community members to shelter, services, and housing programs.

Coalition Event:

• CACH After Hours: Connect, Collaborate, & Celebrate: Network with coalition members and advocates while celebrating community progress.









No meeting or events this month.





• **Programs Update & Information Session**: Hear updates on CACH's programs and opportunities for collaboration.

Coalition Event:

• HMIS Provider Training: In-person training for HMIS users focused on data accuracy, compliance, and troubleshooting.







<u>SEPTEMBER</u>

Meeting Topic:

• Addiction, Trauma, & Mental Health First Aid Training: Learn skills to assist individuals facing mental health crises, trauma, or substance use challenges.

Coalition Event:

• CACH After Hours: Connect, Collaborate, & Celebrate: Network with coalition members and advocates while celebrating community progress.









• Diversity, Equity, & Inclusion Training: Enhance your understanding of DEI principles and apply them to your organization's work.

Coalition Event:

• HMIS Provider Training: In-person training for HMIS users focused on data accuracy, compliance, and troubleshooting.









• General Meeting: Share ideas, challenges, and plans for future coalition initiatives.

Coalition Event:

• Hunger & Homelessness Awareness Week: Participate in events and help us raise awareness about hunger & homelessness in our community.











• Annual Report & New Year Prep: Celebrate 2025 successes and strategize for a stronger 2026.

Coalition Event:

• CACH After Hours: Connect, Collaborate, & Celebrate: Network with coalition members and advocates while celebrating community progress.











Thank you for your generous support.



AGENCY UPDATES







Tall Cop Says Stop: To sign up for this free event, <u>click here</u>.

When: Tuesday, December 10th from

8:30 AM - 11:30 AM

Where: Gateway Conference Center - 3200 Commerce Drive, Suite C Richburg, SC

Who: For more information, please contact April Spruell at <u>aspruell@chesterso.com</u>.





HABITAT FOR HUMANITY OF YORK COUNTY

Holiday Drop-In: Stop in and enjoy some treats with the Habitat Team!

When: Thursday, December 12th from

11:30 AM - 1:00 PM

Where: Emmett Scott Center Community

Room - 801 Crawford Rd. Rock Hill, SC 29730







Narcan Distribution Event: Keystone, in partnership with CACH, will be giving out harm-reduction kits and Resource Guides to individuals in need of services.

When: Wednesday, December 18th from 11 AM - 1 PM

Where: Dorothy Day Soup Kitchen - 902 Crawford Rd, Rock Hill, SC 29730









Bethel Soup Kitchen: Gather around the table, meet your neighbors, and enjoy a bowl of soup, a sandwich, and dessert.

When: Every Thursday from 11 AM to 1 PM (January 9th through March 27th)

Where: Bethel United Methodist Church - 1232 Curtis Street, Rock Hill SC, 29730







Free VITA Tax Service: The VITA Program is a free tax-preparation service.

When: January 20th to April 15th

Where: Get assistance this tax season at the following locations:

- Pathways Community Center Monday, Wednesday, and Friday
- Winthrop University Saturday Only

Free Tax Preparation

Do you need help filing your state and federal tax return?

The VITA Program for **FREE** tax-preparation assistance starts January 20, 2025. Come by one of the sites below to have your taxes E-FILED same day!

VITA can prepare the following forms

- 1040 with Schedule 1, 2, 3, 4, 5, 6 & A
- 1040-V
- 1040-ES
- 2441 Child & Dependent Care Credit
- 8863 Education Credits
- 8812 Additional Child Tax Credit
- SC & NC State Income Tax Returns & other states
- Many more Tax Credits and forms

2025 Site Locations (No Appointments, First Come First Serve)

Pathways Community Center

546 South Cherry Road, Suite N, Gate A, Rock Hill, SC 29732

January 20 - April 15

Mondays, Wednesdays, and Friday ONLY

8:30 am - 4:30 pm

Note: No return started after 4:00 pm.

Winthrop University

DiGiorgio Student Center - 2nd Floor

SATURDAYS ONLY (Closed Saturdays of University Spring Break)

February 1 - April 5 (NOT OPEN March 15th and 22nd)

11:30 am - 3:30 pm

Note: No return started after 3:00 pm.

What to bring

- · Current year's tax forms: W-2 and 1099's
- Proof of account for direct deposit (e.g. voided check)
- Other income information
- Social Security or Individual Taxpayer Identification
- Information for all deductions/credits
- cards for you, your spouse, and/or dependents





Veterans Super Bowl Fundraiser: Join The Haven for their annual Super Bowl Fundraiser.

When: Sunday, February 9th from 5:30 PM - 11 PM

Where: Magnolia Room - 4017 Laurel Creek Rock Hill, SC

Who: For more information, please contact Nancy Landerman at Nancy.haven.comporium.net.







Oakland Baptist Ministry Center: Clients may come once every 3 months for clothing, shoes, middle-school uniforms, bookbags, toys, and household items (ID required).

Where: 1021 Charlotte Ave, Rock Hill, SC

29732

When: Wednesday and Saturday from 9 AM

to 11:30 AM







Services for Families Transitioning to
Permanent Housing: Whether it's moving
furniture, lending a listening ear, or connecting
you to other resources, CTC is here to help!

How: To submit a moving request, <u>click here</u>. Delivery is limited to one pick-up location and one drop-off location per family each Sunday.

Who: For more information, please email Julia Ewing <u>carolinatransitioncollective@gmail.com</u>.





PATHWAYS COMMUNITY CENTER

Pathways is Now Hiring: Pathways is looking for a new Executive Director. The position and job description will be posted on their website in the next couple of weeks and an interim will be announced shortly. If you know anyone in the area who might be a good fit for the role, please encourage them to apply.

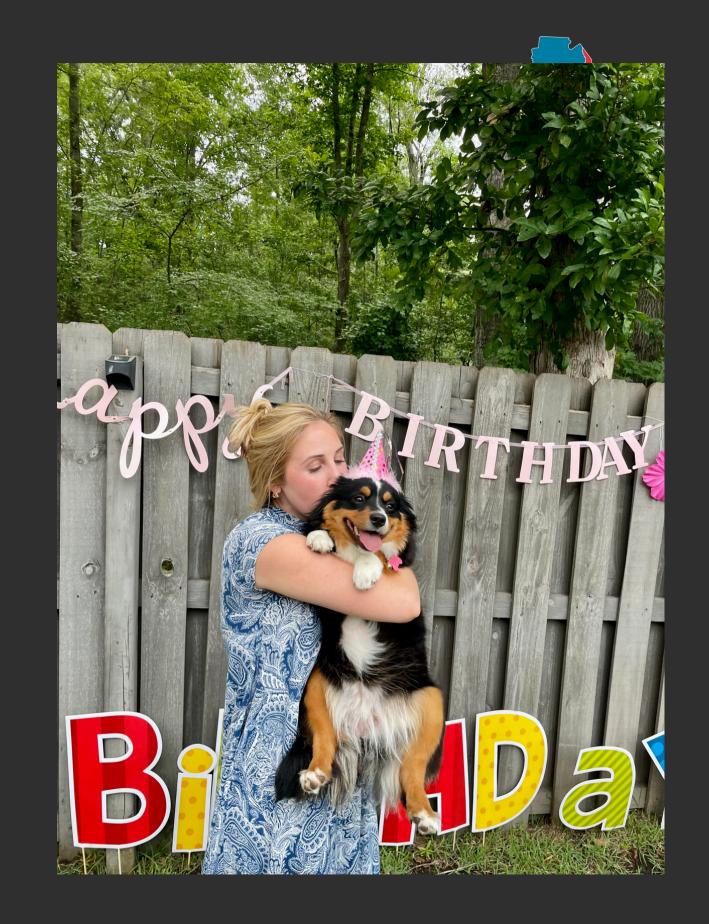


THANK YOU, ALEX!

We extend our heartfelt thanks to Alex Greenawalt for her exceptional contributions to our organization and community.

As Alex relocates to be closer to her family, we celebrate her efforts and the lasting ways she has shaped our community for the better.

We will miss you, Alex, and wish you all the best in your new chapter!





WHAT'S NEXT

Point-In-Time (PIT) Count Volunteer & Service Provider Training

- In-Person Training: Thursday, January 2nd, at 11:30 AM at Pathways Community
 Center
- Virtual Training: Monday, January 6th, at 6 PM via Zoom
- Recorded Training: Available for those unable to attend the in-person or virtual sessions

Point-In-Time Count

- Volunteer Dates: Wednesday, January 22nd and Thursday, January 23rd
- Weather Make-Up Day: Friday, January 24th

CONTACT US

Have questions? Email our staff!

For all general inquiries, email info@sccach.org.

Melissa Carlyle, Executive Director - melissa.carlyle@sccach.org

Chasy Hunter, Outreach Coordinator - chasy.hunter@sccach.org



